

WebEOC® 2023 Board Release Notes

These notes describe enhancements made to the WebEOC boards in 2023. Releases are listed in reverse chronological order, with the most recent releases at the top. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or support@juvare.com.

November 14, 2023

Plan Builder 1.0

A gold-colored ribbon-style badge with the word 'PREMIUM' in black, uppercase letters.

The Plan Builder Board is comprised of three tabs, *Templates*, *Working*, and *Published*, that help you create, update, and finalize well-structured and adaptable plans for almost any type of process.

Board features include:

- The *Template* tab allows you to generate reusable plan templates.
- The ability to personalize plans with specific requirements, as well as your agency details and logo.
- *Custom Components* allow you to add detailed instructions that enhance response collection and update the plan and task statuses when completed.
- Assignment of plan sections to different team members and positions, streamlining collaboration and accountability.
- The option to set due dates and require approval before publishing.
- Tracking and documentation of plan modifications and the percent completed.
- Interactive dashboards that present plan and task statuses, offering quick insights and filtering to help you monitor plan progress.
- Notifications can keep you informed as plans progress through different stages, ensuring you are always updated.
- Reports on plan distribution, with information such as the number of copies delivered, delivery methods, and the receiver organizations or members.
- Plans are easily exported and shared through email, Excel, or PDF.

Checklist 2.1

- Activated checklists now display the date they were activated, the date and time they were last updated, and a “Show More” option for expanding descriptions.
- The status option “Not Applicable” was added to accommodate situations in which the other statuses do not apply.

- Enhancements to the dashboard offer full-screen charts and search and filter capabilities.

Schedule 1.0.3

An issue related to the date not adjusting for local settings when a record was created has been resolved.

After Action Review 1.1

A new user interface and other enhancements to the *Dashboard* view offer full-screen charts and search and filter capabilities.

Event Reporting 1.1

A new user interface and other enhancements to the *Dashboard* view offer full-screen charts and search and filter capabilities.

Facility Status 1.1

A new user interface and other enhancements to the *Dashboard* view offer full-screen charts and search and filter capabilities.

Requests and Tasks 1.1

A new user interface and other enhancements to the *Dashboard* view offer full-screen charts and search and filter capabilities.

Requests, Inventory, and Deployments 1.2

A new user interface and other enhancements to the *Dashboard* view offer full-screen charts and search and filter capabilities.

October 4, 2023

Schedule 1.0.2

An issue on the *Projector* view that caused Tuesday events to appear on Wednesday was resolved. Now, the Schedule Board correctly displays events for each day of the week again.

August 17, 2023

Project Management 1.1.1

A compatibility update for SQL Server 2019 was performed.

Crisis Track 1.0.2

The Crisis Track Integration board settings were updated to be Incident Dependent by default (rather than Incident Independent). Data will now be Incident-specific, and all future record entries will appear only in the related incident.

Note: If your board has not been customized, you can import the new version of the board over the existing board. If your board has been customized, you can edit the board tables to make them Incident Dependent or import the new version of this board.

Incident Action Plan 4.1.2

An issue that caused staff names on the ICS 207 Organization Chart to appear empty was resolved.

Checklist 2.0.4

- The *Checklist Template* page now loads all checklists so that everything can be selected for activation at the same time.
- The *Activation* window now allows you to scroll when information exceeds the default viewing area.

Event Reporting 1.0.3

- An issue that caused incorrect spacing on the Activity Log in the Created by User, Significant Events, and Controller views was resolved.
- An issue on the dashboard view that caused the bar chart to not render for some clients was resolved.

Incident Documentation 1.0.3

An issue related to filtering, which caused deleted files to only appear in the File Recovery view if their parent file was also deleted, was resolved.

July 13, 2023

National Qualification System 1.0



The new National Qualification System (NQS) Board helps you create fundamental qualifications for your incident workforce, encompassing personnel in incident management, incident support, and emergency management roles using your WebEOC desktop or mobile app.

Board features include:

- An *NQS Dashboard* that displays total courses, positions, users, and qualified/completed courses and tasks.

- Position qualification and tasks sections for Education, Core Curriculum Training, Position Specific Training, Experience, Physical/Medical Fitness, Currency, and Professional/Technical Licenses and Certificates.
- Official courses can be added, and new courses can be created.
- Courses are designed to match the National Preparedness Course Catalog, making it easier to import classes.
- Inclusion of a user bio that displays all positions, training, education, and licenses/certifications.

With this board, you can:

- Train and qualify personnel for incident preparedness and management.
- Create positions and add requirements for user assignment.
- Create and manage task requirements for different positions.
- Assign tasks and courses to users when they are assigned positions.
- Review workforce credentials and assign users to the appropriate training.
- Easily assign and unassign users to positions and review unfulfilled/met credentials.
- Assist and track user progress in the system.
- Tie WebEOC users to user records for ease of access.
- View and print out a user's Task Book credentials for a specific position.
- Monitor personnel progress and approve them for specific positions.
- View a report of the qualified and partially-qualified users for each position.

Notes:

- The NPC Catalog is found at:
<https://www.firstrespondertraining.gov/frts/npccatalog>
- To import courses, access the NPC Catalog website, then filter and export the desired courses to Excel.
- You can import WebEOC board data to the *Course* table on the *NQS Board*.
- We recommend setting up your courses, tasks, and users before you set up your positions. When set up is completed in this order, credential records are created automatically as you assign users to positions.

Project Management 1.1

PREMIUM

The Project Management Board was updated to improve cost and time tracking. New features and enhancements include:

- A new *Cost Account Management* view that includes:
 - Visual progress bars that display total costs compared to the budget.
 - Cost accounts that allow you to track department budgets or grants.
 - The ability to create cost accounts directly from the Cost Account Management view or when you create a project using a custom value.
 - The ability to directly assign one or more projects to a cost account from the cost account record.
 - New board permissions that allow users to create, edit, or delete cost accounts.
- Improved time management tracking that allows you to allocate hours from projects and log hours on assigned tasks.
- A new cost-tracking ability for projects. Projects have Time Management and Finance sections with manual overrides to track costs directly from the project or through the assigned tasks.
- Enhanced dashboard visuals for costs and hours.
 - Costs and hours visuals can now be drilled down to view the different budgets and their hour allocations.
 - Dashboard charts can now be expanded to full screen.
- A new budget report for projects that includes finance and hours information.
- An updated Last Updated column on Projects and Tasks now displays the most recent update time for child records.
- The ability to search by multiple labels.
- Enhanced export to Excel data.
- Minor corrections to board permissions.

Checklist 2.0.3

- A board resource issue that prevented checklist items from being saved was resolved.
- An issue where checklist item status notes added extra text when the status of checklist items changed from *Not Started* to *Complete*, and then back to *In Progress* was resolved.

June 19, 2023

Damage Assessment 2.0

The Damage Assessment Board was redesigned to better align with Juvare's Crisis Track solution and FEMA reporting standards. New features and enhancements include:

- A new and improved individual assessment form.
- An updated user experience on the Dashboard View.
- Several enhancements to the commercial and residential assessments.
- A new total damages cost tracking ability on the main List View.
- The ability to drag and drop files onto the view to add them as attachments.
- Updates to filtering and search capabilities throughout the solution.
- The separation of individual and jurisdictional assessments allows you to assign these assessments separately.

Notes:

- The Damage Assessment 2.0 board is compatible with WebEOC 9.15 and later.
- Due to significant upgrades to the board, you should import Damage Assessment 2.0 as a new board instead of overwriting the previous version.

Checklist 2.0.2

- A timer icon now appears in the foreground of the board to show when multiple checklists are being activated.
- Vertical scroll bars were added to List Views on the mobile app.
- An issue that created incorrect spacing on the Template List View was resolved.
- An issue with the Export to Excel option on the My Checklists View was resolved.

Event Reporting 1.0.2

An issue that caused dashboard bar charts to not display when the selected event type contained special characters was resolved.

Sign In Out 1.0.2

An issue that allowed you to sign in more than once under specific circumstances was resolved.

April 17, 2023

Checklist 2.0.1

An issue that prevented you from copying checklist items was resolved.

Incident Creator 1.2.1

- An issue that caused information about the user who created the incident to not display correctly on the List View was resolved.
- An issue that prevented the map on the List View from zooming to the incident location was resolved.

March 31, 2023

Project Management 1.0



The new Project Management Board helps you effectively create, assign, monitor, and complete daily tasks and large-scale projects using your WebEOC desktop or mobile app.

Board features include:

- At-a-glance and interactive list, slide-out, Kanban, and Dashboard views provide an understanding of project details, priorities, and statuses.
- The ability to select and enter new details, such as the owner, name, labels, description, deadline, financials, and watchers, simplifies project and task creation.
- View and update tasks through the interactive Gantt chart.
- Project and task owners, known as contributors, are selected, created, and maintained within the board for streamlined access.
- Easily attach files to projects and tasks by browsing or simply dragging and dropping files.
- Update the status and priority of projects and tasks by dragging to reposition them on the Kanban views.
- Filter and analyze project and task progress on the Dashboard.

Incident Action Plan (IAP) 4.1

- The *ICS 201* was updated, allowing you to select objectives from templates and add a static organization chart to match the FEMA ICS form.
- The *ICS 201* and *ICS 202* forms were enhanced, allowing you to select objectives from the objectives library or create new objectives on the fly.

- To improve responsiveness, the loading time on some pages was reduced for environments with thousands of WebEOC positions.
- An issue related to IAP Board import view links was resolved.
- Issues identified in WebEOC 9.13 and later related to navigating from the ICS Forms List to an input view were resolved.
- An issue that prevented you from editing the description of IAP attachments was resolved.
- An *ICS 204* issue that prevented you from editing assigned 204 forms unless granted specific permission was resolved.
- An issue with *ICS 206* child-table data not displaying in PDFs was resolved.
- An issue with the *ICS 207* organization chart not displaying in PDFs was resolved.
- An issue in which objectives were not showing on PDFs was resolved.

File Library 1.0.2

An issue that allowed users without adequate permissions to see, but not use, the ellipsis menu on folders and files was resolved.

Incident Documentation 1.0.2

An issue that allowed users without adequate permissions to see, but not use, the ellipsis menu on folders and files was resolved.

February 24, 2023

Checklist 2.0

The Checklist 2.0 Board offers several new features, including the ability to:

- Categorize checklists for improved filtering, identification, and activation.
- Select and activate multiple checklists at the same time.
- Use the PDF template to quickly print the checklist for backup or hardcopy use.
- Track the progress of tasks through new visual progress bars.
- Format task details with the new rich text editor.
- Summarize the progress of all activated checklists through a new dashboard.

Checklist 2.0 is compatible with WebEOC 9.14 or later. Due to significant upgrades on the board, you should import Checklist 2.0 as an entirely new board rather than importing it over the previous version.

Situation Report 1.0.2

- The “datalinktemplate” is now included with board files, automating the creation of the datalink connection between working and published boards on import.
- Metadata, such as the Title and Alt Text, was added to image attachment files.
- An issue that prevented the display of file attachment names on input views was resolved.

January 31, 2023

Incident Creator 1.2

- On the *Incident* form, the **Location Name** field was added to help you identify and manage locational information.
- On the *Incident* form, the mapping component was expanded so that, in addition to points, you can now create line, polygon, and circle features.
- The details presented on slide-out panels were updated to match the Juvare style standards.
- An issue that prevented you from removing a deleted incident from the corresponding board was resolved.
- Several minor enhancements and issues were completed to improve overall usability.